

23 JUNE 2026

PAMMS Annual Report 2025-2026

Summary

The Committee will be presented with the latest PAMMS Annual Report covering the 2025-2026 period.

Detail

1. Stockton-on-Tees Borough Council (SBC) is utilising the Provider Assessment and Market Management Solutions (PAMMS) in its quality assurance process. PAMMS is an online assessment tool developed in collaboration with Directors of Adult Social Services (ADASS) East and regional Local Authorities. It is designed to assist in assessing the quality of care delivered by providers. The assessment is a requirement of the Framework Agreement (the Contract) with providers, and they are contractually obliged to engage with the process.
2. In 2022, the first PAMMS Annual Report was presented to the Committee covering the 2021-2022 period. The 2025-2026 version will therefore be the fifth edition of this document.
3. In preparation for this agenda item, Members may wish to refresh themselves with the previous (2024-2025) report which was presented to the Committee in June 2025, as well as the subsequent discussion points – this can be found at the following link: <https://moderngov.stockton.gov.uk/mgAi.aspx?ID=4830>.
4. The SBC Quality Assurance and Compliance (QuAC) Manager is scheduled to be in attendance to present the report which is included within the papers for this meeting (see attached).

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